

**Appendix A: Council Achievements List 2018-19 (Quarter 3, October - December 2018)**

**Corporate Priorities**

- One – Our Community
- Two – Our Environment
- Three – Our Housing
- Four – Our Economy
- Five – Our Council

**(Press releases:** U: Used by local media, N: Not used by local media, x: not yet published.)

Achievement	Source	Corporate Priority
<b>October 2018</b>		
We extended the mandatory licensing scheme for Houses in Multiple Occupation (HMO) with new requirements, and restructured the service team to ensure sufficient resource is available to deal with the extension of properties within the scope of mandatory licensing. Promotion of the requirements amongst landlords and stakeholders has taken place and more than 200 applications have been received so far. Targeted work will now begin to ensure that applications are received from all relevant landlords / properties.	Business Plan	Three
A number of achievements were completed following the transformation programme in the council's Housing Operations service. These included the introduction of new operational documents and more accessible customer leaflets, and the implementation of a new 'Neighbourhood Improvement Bid' scheme.	Business Plan	Three
Two of the council's own affordable housing developments in Hatfield won in the Design Excellence category at the Herts Building Futures Awards. The judges commended the quality of design saying the homes "set a precedent for council development."	Press Release (U)	Three

Achievement	Source	Corporate Priority
<p>We launched a new project helping young people at risk of getting involved in anti-social activities. Positive Pathways uses grant funding from the Police and Crime Commissioner to focus on early intervention with young people and their families to signpost them to the right support. Around 20 young people have already been referred into the Positive Pathways support project. We continue to work with all local secondary schools to promote the referral pathway and also continue to provide support at a variety of youth projects/initiatives.</p>	<p>Press Release (U)</p>	<p>One</p>
<p><b>November 2018</b></p>		
<p>The Welwyn Hatfield Community Safety Partnership (CSP) won an award for its approach to tackling anti-social behaviour in Welwyn Garden City. The CSP was the winner of the Chief Constable's Problem Solving Award which saw a 31% reduction in anti-social behaviour in the Woodhall area of Welwyn Garden City.</p>	<p>Press Release (U)</p>	<p>One</p>
<p>The council was shortlisted in two categories of the Local Government Chronicle Awards, including one for the renewal and regeneration work in Hatfield. Stuart Pearson, the council's Head of Housing Operations, was also shortlisted in the Rising Star category.</p>	<p>Press Release (U)</p>	<p>Five</p>
<p>Cabinet approved plans for a business incubator and small business centre in Hatfield. The new centre will be based on the model of the successful Weltech Business Centre in Welwyn Garden City which runs at full capacity, attracting business start-ups and growing businesses.</p>	<p>Press Release (U)</p>	<p>Four</p>
<p>RollerCity was voted the Best Active Day Out in the East of England at the first ever Day Out With The Kids Family Favourite Awards. The accolade follows Campus West's leisure facilities winning a People's Favourite Award for the Most Family Friendly Venue in the Welwyn Garden City BID Awards, and a TripAdvisor Certificate of Excellence which is given in recognition of consistently high customer reviews.</p>	<p>Press Release (U)</p>	<p>One</p>

Achievement	Source	Corporate Priority
<p>We became the first local authority in Hertfordshire to launch a special health and nutrition course. The Level 2 Nutrition for Health course enables residents and businesses to gain knowledge and understanding of the relationship between diet and health. It also looks at the role of food labelling and other factors in making informed choices about food.</p>	<p>Press Release (N)</p>	<p>One</p>
<p>In the centenary year marking 100 years since the First World War, generations united to commemorate the fallen at Remembrance Day ceremonies across the borough, including in Welwyn Garden City, Hatfield, Hatfield Hyde, Welwyn village, Northaw and Cuffley and North Mymms</p>	<p>Press Release (U)</p>	<p>One</p>
<p><b>December 2018</b></p>		
<p>Occupancy rates across the council's commercial and community estate portfolio remains extremely strong and above target for Quarter 3. Of the 387, only six of these are vacant and negotiations are underway with potential tenants for five of these. One property will be undergoing major reconstruction works following a significant fire.</p>	<p>Business Plan</p>	<p>Four</p>
<p>The 2018 pantomime production of 'Aladdin' was successfully delivered with 46 performances held in the Hawthorne Theatre over December and early January. Customer feedback has been very positive with close to 90 per cent of all seats sold. This made it the most financially successful production since it became an in-house show in 2014-15, as well as the most critically acclaimed among customers.</p>	<p>Business Plan</p>	<p>One</p>

Achievement	Source	Corporate Priority
<p>Three further bread making and craft courses have been delivered on site over the second half of 2018. Bread making courses will continue to be delivered in 2019, subject to customer demand and the availability of the Museum Manager to host them. A number of gift vouchers for this were sold to customers as Christmas presents in the weeks leading up to the festive break, so these will need to be redeemed this year. Two more days are planned to the end of March 2019.</p>	Business Plan	One
<p>260 of the borough's taxi drivers have now been trained on Child Sexual Exploitation, exceeding our target of 150 for this financial year.</p>	Business Plan	One
<p>Following a reassessment the council was awarded with Disability Confident Employer Status.</p>	Business Plan	Five
<p>Over 300 trees have been purchased and will be planted throughout the borough over the coming winter / spring months at a rate of 50-70 per week, including replacements for removed mature Lombardy Poplars.</p>	Business Plan	Two
<p>Cabinet approved plans for a new purpose-built leisure facility at Stanborough Park North. Offering an array of different activities, early plans feature different zones, including a new nautical themed splash park and play area, plus sports pitches, courts and an outdoor gym designed for all ages.</p>	Press Release (U)	One
<p>The council and their housing maintenance contractor, Mears, hand-delivered Christmas boxes to older and vulnerable residents. Mears put 25 Christmas hampers together for residents whose houses they had visited during 2018, with each resident nominated by a member of staff who had spoken to them during the works.</p>	Press Release (U)	Three

<b>Achievement</b>	<b>Source</b>	<b>Corporate Priority</b>
The council appointed a contractor for the £1.2 million transformation of White Lion Square to St Albans based Borrás Construction.	Press Release (U)	Four